



Dear Guest,

On behalf of our team, I would like to welcome you to Baía Cristal Beach & Spa Resort.

Please find attached some information about our hotel. Whenever you need any additional information please go to the Reception or contact us through the telephone of your room (Ext.9).

We also have a WhatsApp and email service available to send you additional information.

In a time of uncertainty in which hygiene is paramount, I would like to inform you that we have reinforced all of our hygiene measures to provide you with a safe stay.

Due to the current situation, some of our services have been reduced or temporarily eliminated. For that, we appreciate your understanding.

As it is never too much to remember, I leave here some fundamental indications:

**Be sure to wash your hands frequently, with soap and water, for at least 20 seconds;**

**Keep social distance;**

**Respect the respiratory etiquette (cover your nose and mouth when sneezing or coughing, use a tissue or your arm, never your hands; throw the tissue in the trash);**

**Wear a mask indoors.**

We wish you an excellent stay at the Baía Cristal Beach & Spa Resort Hotel

Paulo Dias  
manager.bc@baiaalgarve.com  
Manager

## Information about our services

### **Gaivota Restaurant**

Breakfast: 07:30 to 10:30 hours.  
Dinner: 18:30 pm to 22:00 hours

The restaurant operates with sittings for breakfast and dinner. For the convenience of all our guests, please respect the time of your sitting.

### **Albatroz Bar**

Opening hours: 11:00 to 23:00 hours.  
Happy Hour from 16.30 to 1800 hours

### **Room Service**

It is available between 07.30 and 21.30 hours  
For breakfast request, please inform the reception before 05:00.

### **Take Away Service**

It is available between 11.00 and 21.30 hours

### **SPA**

Indoor pool, gym, jacuzzi, Turkish bath and sauna: Temporarily closed

### **Outdoor pool (adults and children)**

Open from 09.00 to 19.00 hours

### **Pool towels**

Available at reception

### **Parking**

We have a extra car park next to the hotel.  
Please contact the reception for more information.

### **Tennis court**

Opening hours: from 09.00 to 20.00 hours. For reservations please contact the reception

### **Children's Playground**

Open. In case of use, observe the hygiene basic rules

### **Outdoor gym**

Open. In case of use, observe the hygiene basic rules

### **Rooms**

Cleaned daily. Change of linen (bed and towels) will be made every 3 days.

We inform that our cleaning team only enters the room after the guest leaves.

For your safety, all our rooms may be nebulised before being cleaned. Please pack objects, food and clothing when leaving the room.

### **Mask**

Mandatory to use indoors

### **Sun beds**

We clean our sun beds daily. However, we suggest that you always use a towel on them.

11/06/2020